Yucaipa Valley Water District

Workshop Memorandum 12-063

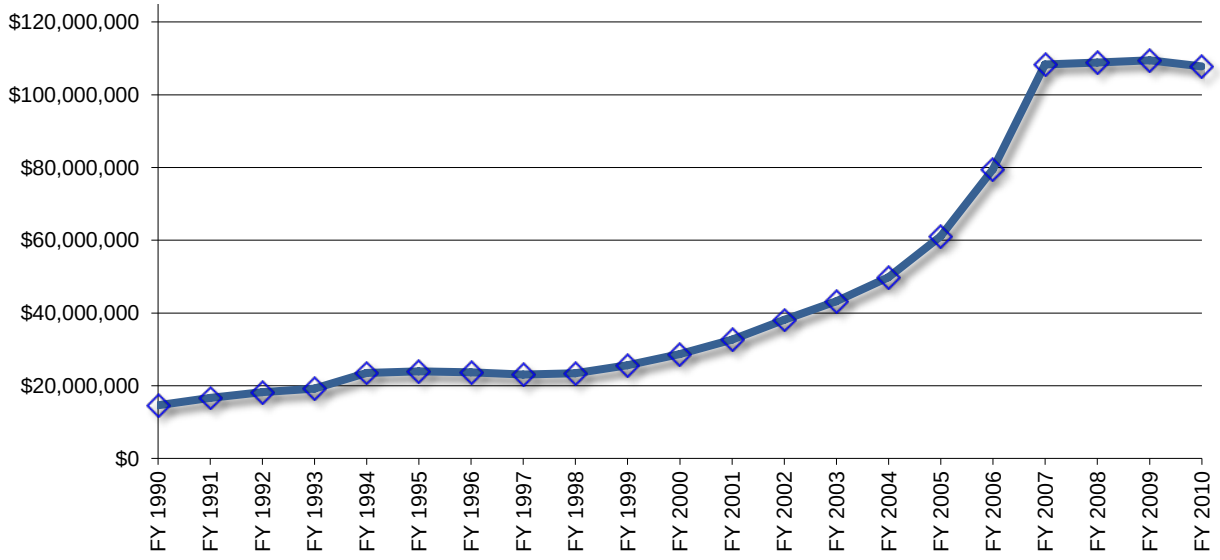
Date: **March 27, 2012**

Subject: **2011 Water Rate Survey Prepared by Raftelis Financial Consultants for the California-Nevada Section of the American Water Works Association**

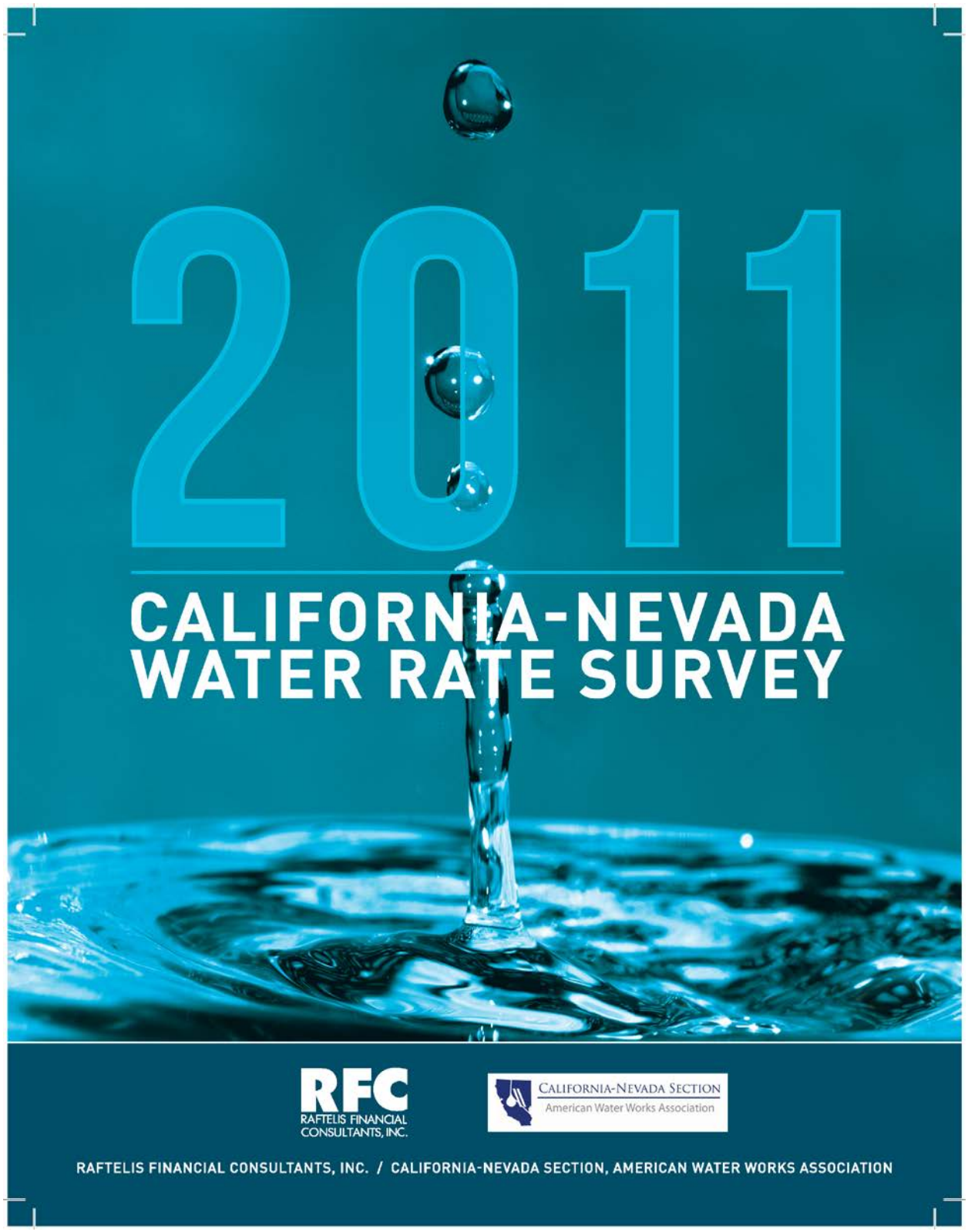
The Yucaipa Valley Water District has received a copy of the *2011 California-Nevada Water Rate Survey* prepared jointly by the California-Nevada Section of the American Water Works Association and Raftelis Financial Consultants. Participation in the survey included 216 California water agencies and 7 Nevada water agencies.

As discussed within the report, drawing specific conclusions from the rate comparisons is difficult and usually does not provide an accurate measure of efficiency or effectiveness. For example, over the past twenty years, the Yucaipa Valley Water District has raised rates to provide for system wide, water improvements throughout our service area. As shown below, the capital net assets for the water division increased from $15 million to $110 million, for a change of $95 million. Other water agencies rates may not reflect such an aggressive investment in water system infrastructure.

Capital Net Assets for the Water Enterprise Division



For comparative purposes, the *2011 California-Nevada Water Rate Survey* uses a monthly water demand of 15 hundred cubic feet, or about 11,000 per month. For 11,000 gallons of water, the Yucaipa Valley Water District charged $31.44 per month ($10.00 fixed charge plus $21.44 commodity charge) in 2011.


2011
CALIFORNIA-NEVADA
WATER RATE SURVEY
RFC
RAFTELIS FINANCIAL
CONSULTANTS, INC.
CALIFORNIA-NEVADA SECTION
American Water Works Association
RAFTELIS FINANCIAL CONSULTANTS, INC. / CALIFORNIA-NEVADA SECTION, AMERICAN WATER WORKS ASSOCIATION

FOREWORD

The *2011 California-Nevada Water Rate Survey* is a joint effort between the California-Nevada Section of the American Water Works Association (CA-NV AWWA) and Raftelis Financial Consultants, Inc. (RFC). CA-NV AWWA is a nonprofit professional association dedicated to providing high-quality technical information to its water utility members and general public. RFC is a nationally recognized water and wastewater finance and pricing consulting firm.

This survey was first conducted by RFC in 2005 to provide in-depth analysis of water rates and charges in the state of California. In 2007, CA-NV AWWA and RFC formed a partnership to produce the next edition rate survey including California and Nevada.

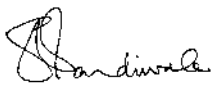
The 2011 survey provides valuable insights to pricing practices embraced by utilities across California and Nevada. Specifically included in this year's survey:

- Participation by water systems with diverse ownership and operating characteristics serving a total of 216 California agencies and 7 Nevada agencies.
- Rate calculations and other pertinent data grouped by county and sorted by city.

The report is also a powerful tool for comparative benchmarking. Drawing conclusions from rate comparisons, however, should be done only after evaluating several community characteristics (such as geography, climate, and service area, as well as the use of taxes, subsidies and grants). The determinants of utility rates are varied and complex and do not necessarily reflect the true cost of service. A low rate or a high rate does not necessarily mean that a utility is more or less efficient, respectively. As a result, the survey findings alone should not be used to judge the performance of any individual utility or to generalize about all water-sector utilities. Also, our rate survey uses a sample that is not statistically random. Even with these constraints, the information contained in the survey should be beneficial to utilities throughout California. At a minimum, it can be used to identify utilities that have similar characteristics to include in a more in-depth benchmarking effort.

We recognize the valuable contribution made by the numerous water utility professionals who donated their time and energy to this effort. Their participation in this survey is greatly appreciated.

Timothy Worley, Ph.D.
Executive Director
California Nevada Section of AWWA



Sudhir Pardiwala
Vice-President
Raftelis Financial Consultants, Inc.

Factors Affecting Rates

Because water rates are of immense public interest, legislative bodies entrusted with reviewing and approving rates are very sensitive to adjusting rates. From our work with many water utilities, we have identified seven factors that can affect water rates and charges. Four of these factors are driving water rates higher, while the other three have a lowering effect on rates. Because the factors that are increasing rates have had a much greater impact in recent years, water rates have increased faster than the overall rate of inflation. The following describes each factor, how it influences rates, and its expected impact over the next five to ten years. It should be noted that they are not the *only* factors affecting rates, but those that we believe are particularly relevant to water utilities.

Growing Infrastructure Needs

Much of the original water infrastructure in the Western United States is going to need replacement in the near future. In many cases, this will be the first time that utilities will face significant capital needs that is not funded by growth in the customer base. In addition, this existing infrastructure repair and replacement will likely be more costly than placing comparable new infrastructure in service in undeveloped areas. This factor is going to significantly impact utilities in coming years and will likely be a major driver of rate increases.

Water Shortage

Parts of California and Nevada experience a continuing threat of water shortages. Highly populous areas which are dependent on the Colorado River (such as southern Nevada and Southern California) have been particularly impacted by water shortages and use restrictions. Many cities in California face some kind of water use restriction, brought about by regulatory restrictions on accessing water or moving water supplies through an aqueduct system. There is also a mounting concern that climate change will reduce the snow pack in the local mountains, which serves as a natural storage system. Water shortages, whatever the source, typically have an adverse effect on the financial health of a utility, leading to increased pressure to raise rates.

Increasing Regulatory Stringency

While it is unclear how water regulation will be promulgated in the future, it is our expectation that standards will continue to become more stringent. As the ability to measure water quality improves and technology for producing "cleaner" potable water and effluent advances, regulations will inevitably follow and utilities will need to spend resources to acquire the new technology and/or reconfigure existing treatment processes. We believe that increasing regulatory stringency driven by these advances in technology will drive rates higher.

Decreasing per Capita Consumption

We have noticed that more and more of the utilities that we serve are facing declining per capita consumption. We believe there are two primary reasons for this trend. The first reason is that each generation of new home appliances is more and more water efficient. During the 1960s and 1970s, growth in consumption was fueled by the addition of water using devices to homes. With the replacement of each device, water efficiency is gained. The second reason is that the conservation message has been internalized by much of the population. Many of us don't let the water run while brushing our teeth or shaving our face like we once did. We believe this has been accomplished through public service efforts and often reinforced by the pricing structure. In addition, many utilities have faced droughts or capacity issues due to growth, which has forced additional efforts to reduce per capita consumption. We believe that this factor will continue to impact rates in the

future. The impact will diminish over time, however, as there is a level below which per capita consumption will not drop.

Technological Improvements
As mentioned earlier, water treatment technology is constantly improving. Certain technological improvements have a lowering impact on rates. Supervisory control and data acquisition (SCADA) systems allow for operations with fewer employees and help to minimize power loads. As a result, the cost of producing potable water is decreasing with all other variables remaining the same. We believe technology will continue to improve any benefit customers.

Effective Utility Management
Municipal utilities no longer see themselves as governmental monopolies. Elected officials and governing boards increasingly require utilities to operate as efficiently as possible. The growth of contractor operations has also caused utilities to become more efficient. In fact, many utilities have gone through some sort of formal optimization process. We believe that these efforts will continue to have lowering effect on water rates.

Political Actions
The strongest force in limiting rate increases has been the political process. Whereas optimization efforts are beneficial to the utility, politically limited rate increases may not be. It would be unfair to say that the political influence does not have some positive effects, as it does often force utilities to be as efficient as possible. However, when a rate increase is obviously needed and that increase is not allowed due to political issues, there can be severe future ramifications. We believe this will continue to have a significant impact on limiting rate increases.

Overview of the Survey

The survey provides data on 223 water service providers (216 in California and 7 in Nevada). Because water usage varies widely by cities and regions, a benchmark water usage amount is needed to provide a basis to compare water rates. This survey relies on 15 ccf (hundred cubic feet) or 11,220 gallons of consumption per month as that benchmark.

The California survey results are sorted first alphabetically by county and then by city. Additionally, several analyses are done on the four regions of California: Northern, San Joaquin Valley, Central Coast, and Southern. The regions are comprised of the following counties.

Northern: Alameda, Butte, Calaveras, Colusa, El Dorado, Humboldt, Lake, Lassen, Marin, Mariposa, Mendocino, Napa, Nevada, Placer, Plumas, Sacramento, San Benito, San Francisco, San Mateo, Santa Clara, Santa Cruz, Shasta, Solano, Sonoma, Stanislaus, Sutter, Tehama, Tuolumne, and Yolo.

San Joaquin Valley: Fresno, Kern, Kings, Madera, Merced, Mono, San Joaquin, and Tulare

Central Coast: Monterey, San Luis Obispo, and Santa Barbara

Southern: Imperial, Los Angeles, Orange, Riverside, San Bernardino, San Diego, and Ventura

This year's Nevada survey includes data from the following counties: Clark, Douglas, and Washoe.

This is our fourth survey in California/Nevada (Previous surveys include 2005, 2007, and 2009, though as the inaugural survey, 2005 data was limited to California). In the survey, we have made

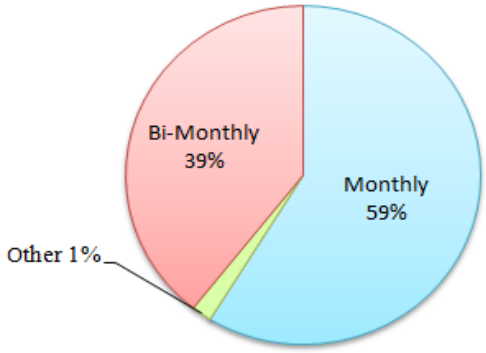
some comparisons regarding the bill frequency, rate structure and user charges between 2009 and 2011. The comparisons are made when applicable, and include only the 175 agencies that participated in both the 2009 and 2011 surveys. Characteristics of billing frequency, rate structures, and water charges are also included.

CALIFORNIA

BILLING FREQUENCY

As shown in Figure 1a, 59% of the agencies in our sample bill monthly. Roughly 40% have a bi-monthly rate structure.

Figure 1a: 2011 Billing Frequency



We have also examined the billing frequency trend, shown in Figure 1b. Over the last two years, our analysis shows that the bi-monthly billing has increased from 34% in 2009 to 39% in 2011. This increase corresponds with a decrease in monthly billing, which was 64% in 2009 and is currently 60% in 2011. This behavior is contrary to the overall industry trend, and that seen in the 2009 survey. Monthly billing is predominantly becoming more popular, as monthly billing helps convey information on consumption and pricing to an agency's customer base faster. Also, as rates increase and bills get larger, customers may find it easier to pay smaller monthly bills than larger bi-monthly bills.

Figure 1b. –2009 v. 2011 Billing Frequency

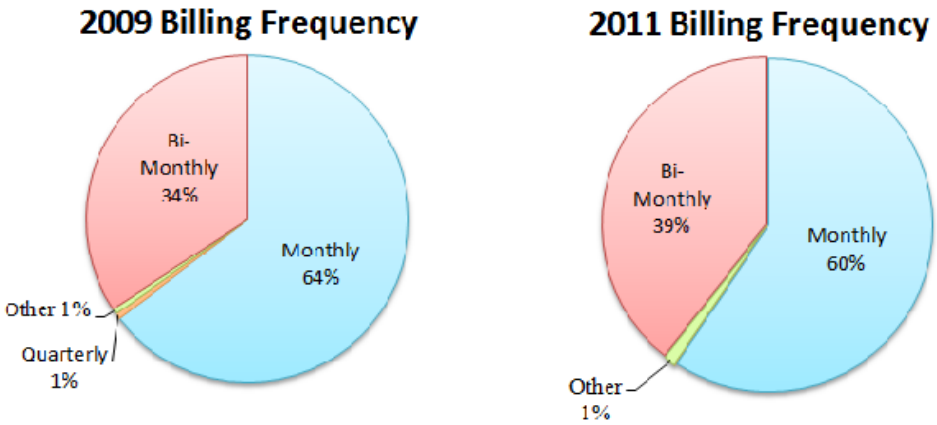


Figure 1b compares the billing frequency between 2009 and 2011. Only agencies participating in both years (175 agencies) will be counted; therefore, the percentage shown in 2011 will be different from the percentage shown in Figure 1a since there are 216 agencies counted in the 2011 survey.

RATE STRUCTURES

Figure 2a demonstrates that inclining and uniform rate structures combine to constitute approximately 90% of the rate structures among utilities in this year's survey.

Figure 2a: 2011 Rate Structure

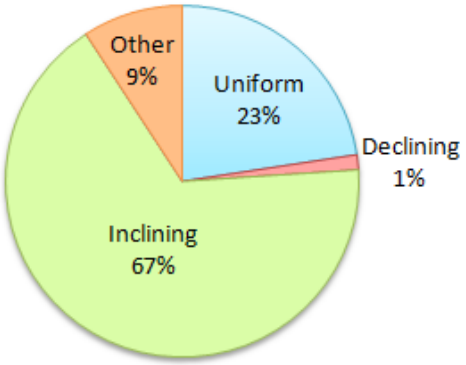
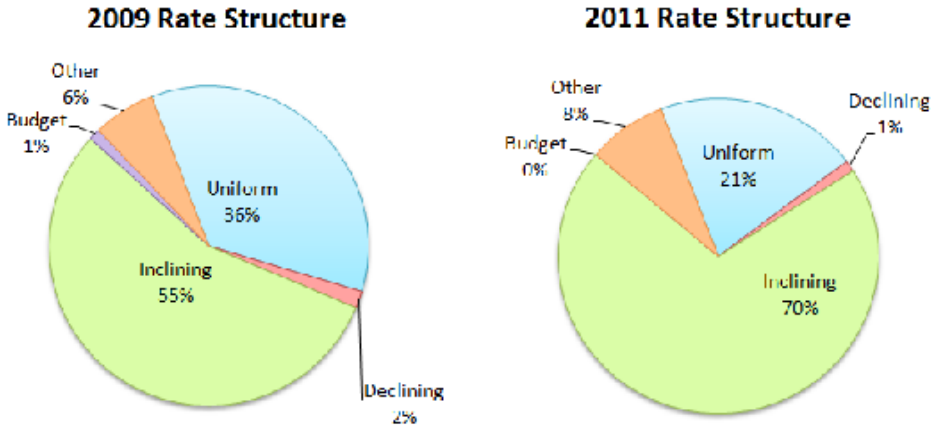


Figure 2b shows the trend of rate structures from 2009 through 2011, with an increase in inclining blocks, from 55% of survey respondents to 70%. The 2009 survey has captured instances of water budget rates, an increasingly popular rate structure designed to ensure efficient use of water; however the 2011 survey failed to capture this trend. This is inconsistent with RFC's experience, and is likely due to the fact that survey respondents are not entirely consistent year-to-year, as opposed to a decline in agencies using this structure.

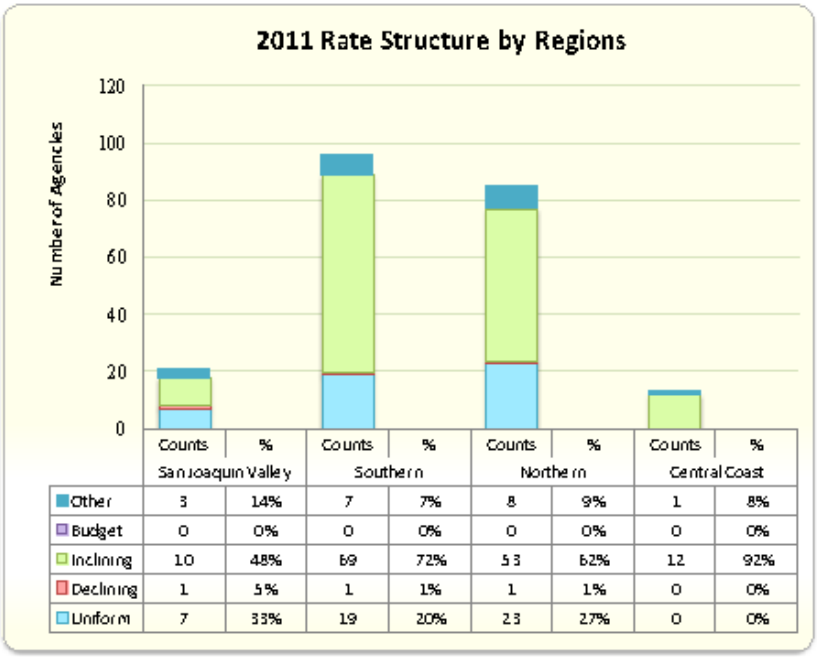
Figure 2b. –2009 v. 2011 Rate Structures



Similarly, figure 2b compares the billing frequency between 2009 and 2011, with only agencies participating in both years (175 agencies) included.

Figure 2c. – Rate Structures by Region

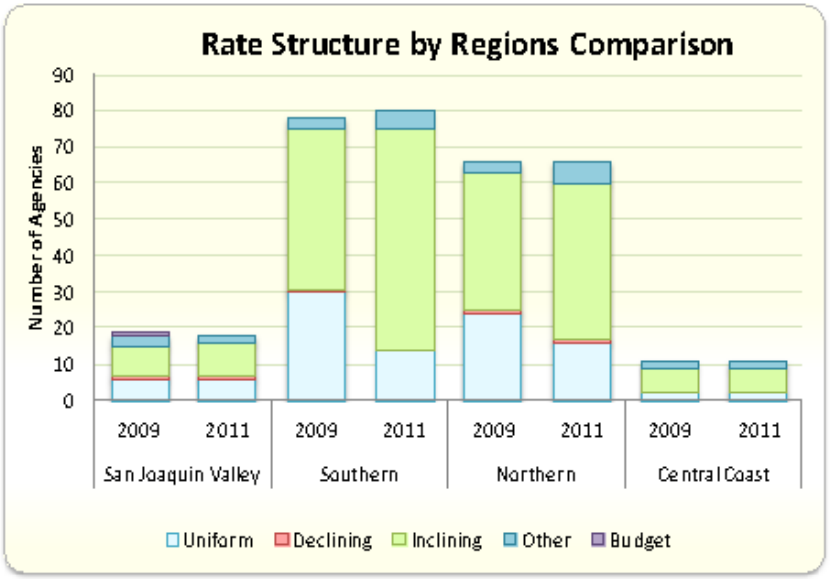
The regional variation of rate structures in Figure 2c shows that Central California has the highest percentage of agencies with inclining tiered rate structures (92%) that would tend to promote conservation. In Southern California, 72% of the surveyed agencies reported inclining rate structures compared to 62% in Northern California. Southern and Northern California have 69 and 53 agencies reporting inclining rates, respectively.



	San Joaquin Valley Counts	San Joaquin Valley %	Southern Counts	Southern %	Northern Counts	Northern %	Central Coast Counts	Central Coast %
Other	3	14%	7	7%	8	9%	1	8%
Budget	0	0%	0	0%	0	0%	0	0%
Inclining	10	48%	69	72%	53	62%	12	92%
Declining	1	5%	1	1%	1	1%	0	0%
Uniform	7	33%	19	20%	23	27%	0	0%

Figure 2d. – 2009 v. 2011 Rate Structures by Region

Figure 2d compares the changes by regions and shows the Southern California agencies getting more aggressive with inclining rate structures and Southern agencies are moving away from the uniform rate structures. Figure 2d compares only agencies participating in both 2009 and 2011 surveys (175 agencies).



CHARGES

As mentioned previously, all charges in this survey are based on the assumption that the utility customer uses 15 ccf (11,220 gal) per month. For utilities that do not bill monthly, the charge was calculated on the assumption of 15 ccf per month usage. It should be noted that the average usage can vary significantly from agency to agency. For example the average usage in San Francisco is 6 ccf per month and the rate structure is designed for that level of usage so the charge at 15 ccf per month will be high with a tiered rate structure.

Figure 3a shows the average fixed charge and variable charge in the four regions in 2011. The Central Coast Region has the highest average rate in our survey, which is almost $75 per month. San Joaquin Region has the lowest average monthly bill, which is about $32 per month.

Figure 3a – 2011 Water Charges by Region

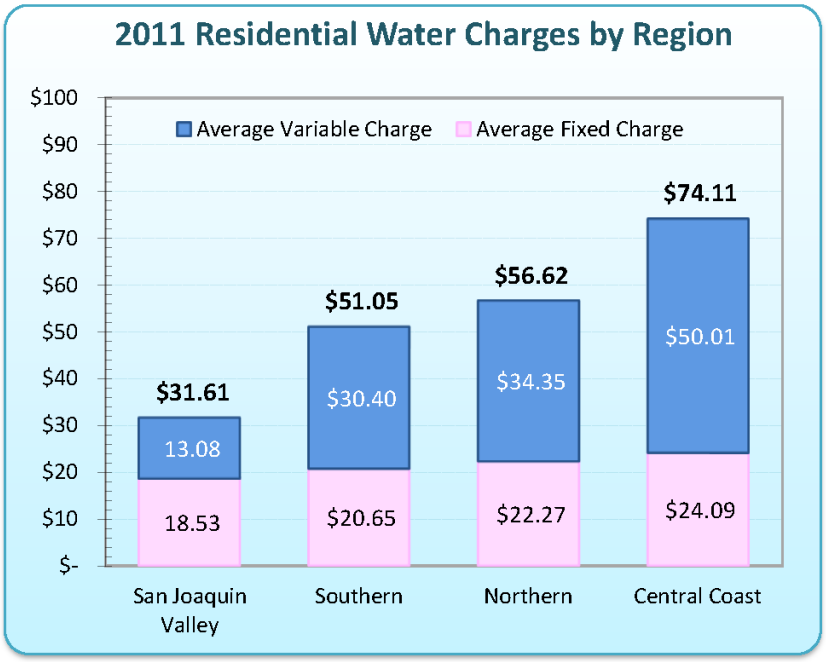
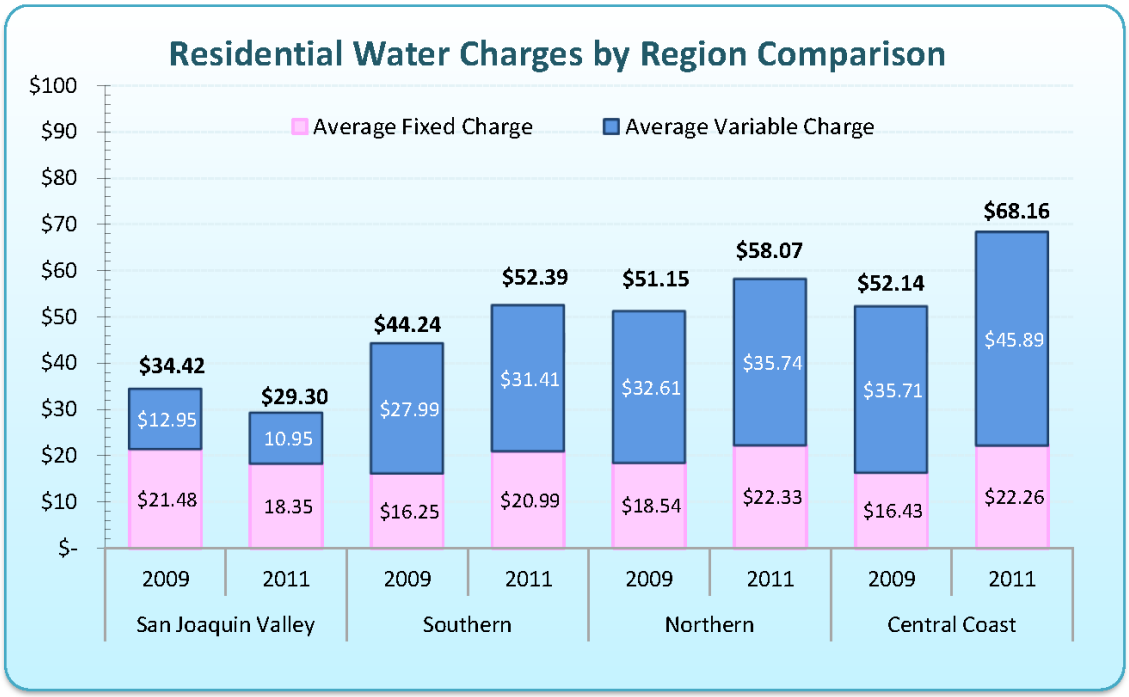


Figure 3b shows the average water charges (separated by fixed and variable) by region for the 2009 and 2011 California surveys. On average, agencies in the San Joaquin Valley have the lowest water charges while Central Coast water is the most expensive. Figure 3b compares only agencies participating in both 2009 and 2011 surveys (175 agencies).

Figure 3b –Water Charges by Region Comparison

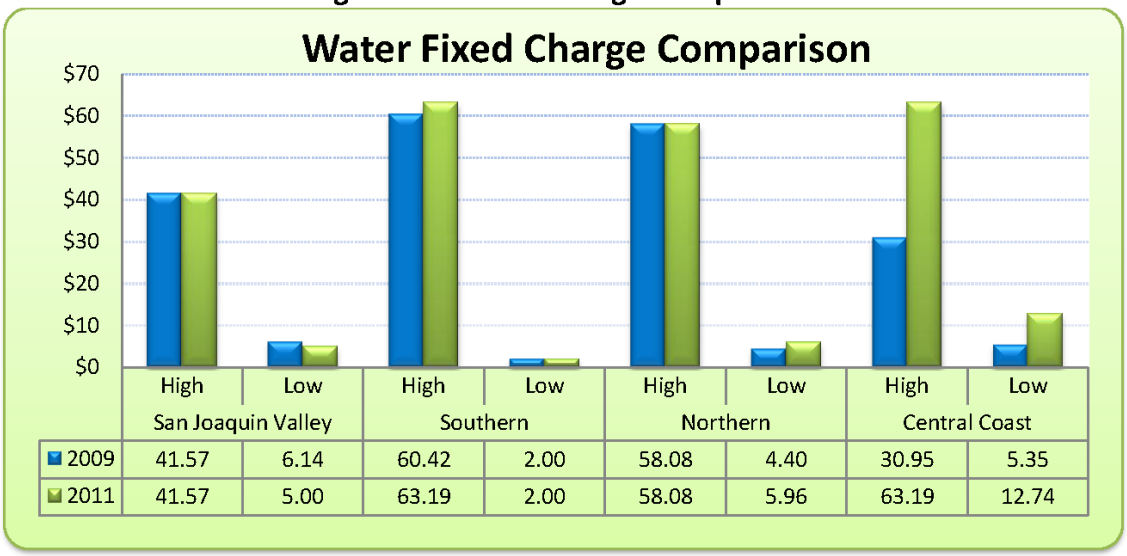


Over the past few years, water rates increased due to the California drought situation and the increasing water costs. The following table summarizes the data in Figure 3b and shows the annual percentage increases for each survey period. The data indicates that the increases in water charges are much higher than the Consumer Price Index (CPI), which rose 1.5% in 2010 and 3% in 2011, as provided by the Bureau of Labor Statistics. The highest percentage increase in the average monthly rates is in the Central Coast Region, followed by the Southern and Northern regions. The San Joaquin Valley actually showed a decrease in water rates from 2009. This is likely due to a significant number of utilizes in that region installing meters over the last couple of years. Traditionally these areas have had flat charges that assumed a lot of usage. By switching to a variable rate, it's likely that customers using 15 hcf per month would receive a reduced bill.

	San Joaquin Valley	Southern	Northern	Central Coast
2009	$ 34.42	$ 44.24	$ 51.15	$ 52.14
2011	$ 29.30	$ 52.39	$ 58.07	$ 68.16
% increase 2009-2011	-15%	18%	14%	31%

Figure 3c shows the high and low monthly residential fixed water charge comparisons in four regions for the 2009 and 2011 California surveys. Although water rates on whole are trending higher, the fixed charges often do not increase as much, except for those at the Central Coast. A lower fixed charge means a higher variable charge for water consumption, which sends a stronger pricing signal for conservation.

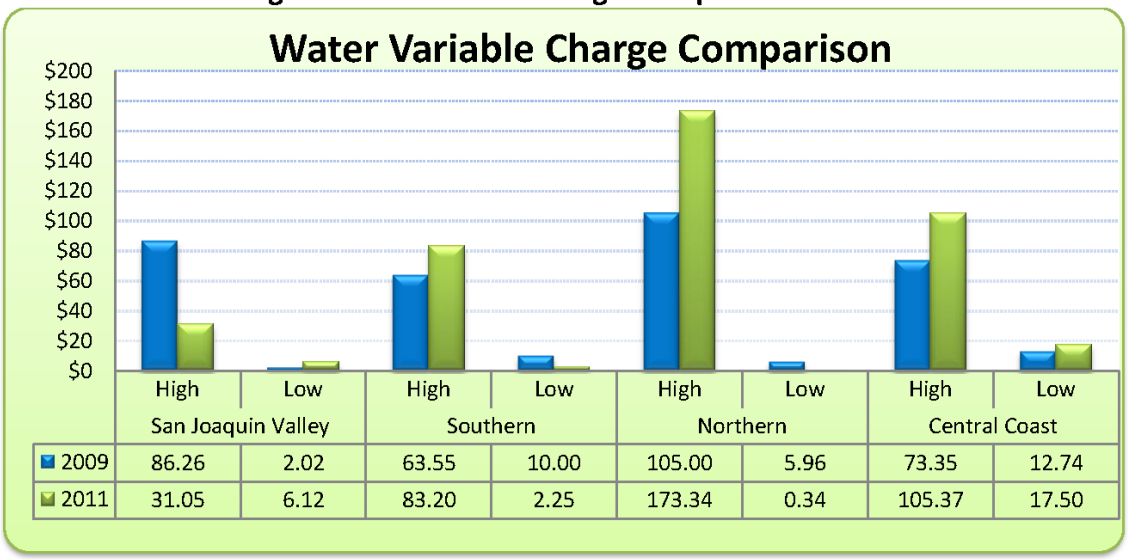
Figure 3c – Fixed Charge Comparison



	San Joaquin Valley		Southern		Northern		Central Coast	
	High	Low	High	Low	High	Low	High	Low
2009	41.57	6.14	60.42	2.00	58.08	4.40	30.95	5.35
2011	41.57	5.00	63.19	2.00	58.08	5.96	63.19	12.74

Figure 3d shows the high and low monthly residential variable water charge for 15 ccf, which is compared by the four regions for the 2009 and 2011 California surveys. Some of the highest and lowest variable rates are reported in the Northern and Southern Regions. Figure 3c and 3d compares only agencies participating in both 2009 and 2011 surveys.

Figure 3d – Variable Charge Comparison Table



	San Joaquin Valley		Southern		Northern		Central Coast	
	High	Low	High	Low	High	Low	High	Low
2009	86.26	2.02	63.55	10.00	105.00	5.96	73.35	12.74
2011	31.05	6.12	83.20	2.25	173.34	0.34	105.37	17.50

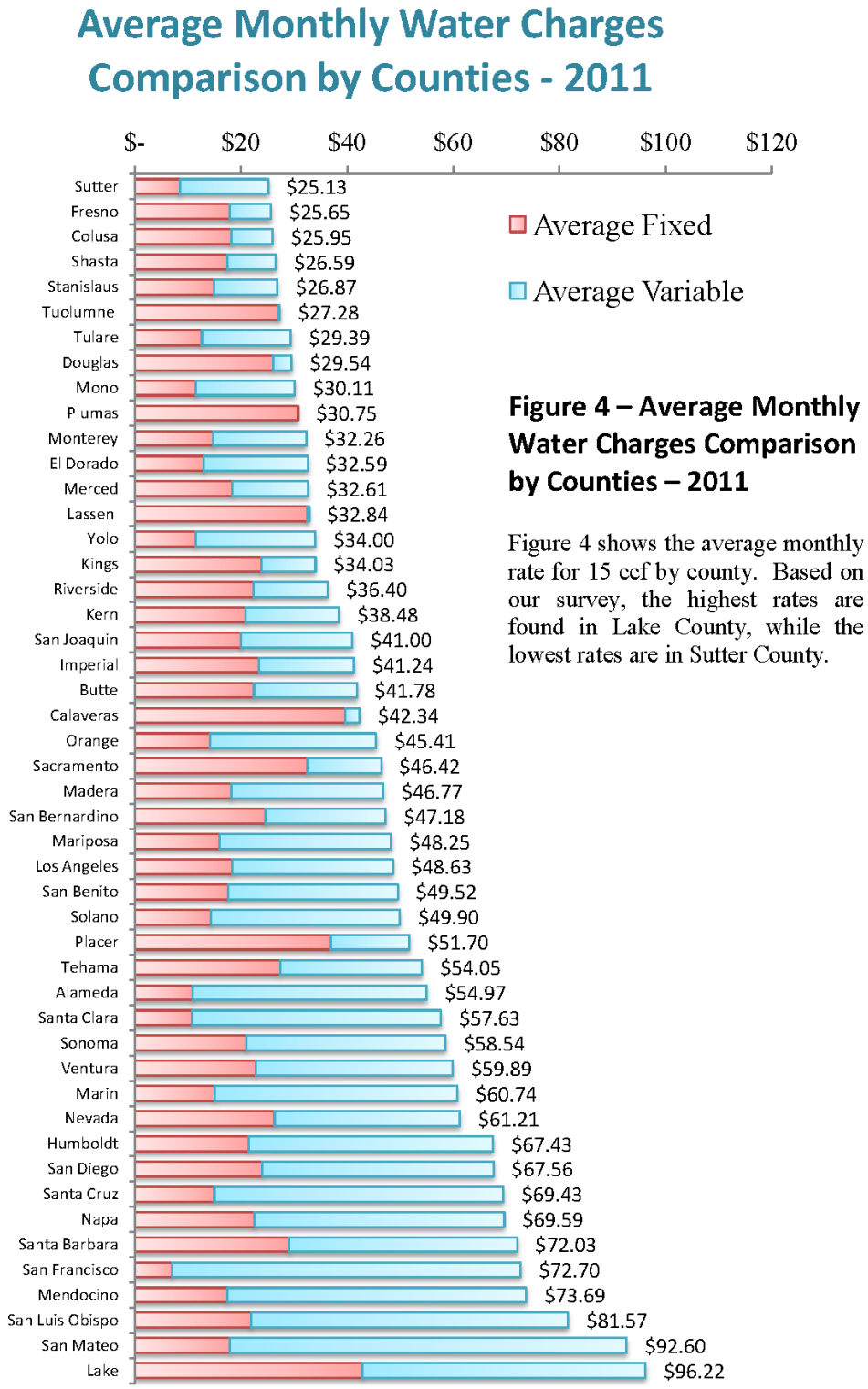


Figure 4 – Average Monthly Water Charges Comparison by Counties – 2011

Figure 4 shows the average monthly rate for 15 ccf by county. Based on our survey, the highest rates are found in Lake County, while the lowest rates are in Sutter County.

Figure 5 displays the year in which the survey's utilities have most recently updated their rates. A clear majority of respondents (64%) have updated their rates within the past two years (2010 & 2011).

The 2009 survey reported that 70% of utilities had updated their rates within the previous (2008 & 2009) two years.

Figure 5 - Rate Frequency Update

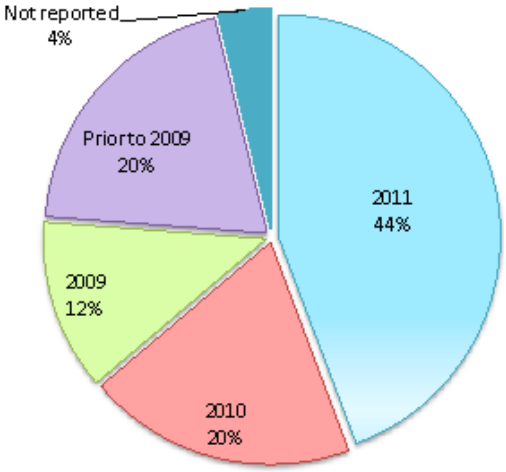


Figure 6 summarizes the comparison of connection charge (system development fee) data for 2009 and 2011 surveys where data is available. This comparison indicates that the average connection charge has increased by 46 percent in two years.

Figure 6 – Connection Fee Charge Comparison

Connection Fee	2009	2011
Highest	$ 19,600	$ 34,732
Lowest	$ 450	$ 650
Average	$ 2,279	$ 3,330
	% Change	46%

County	City	Water Service Provider	Effective Date	Billing Frequency	Fixed Charge	Commodity Charge	Total Charge	Rate Format	Service Population	Current Avg. Res. Usage	Res. Connection Fee
Alameda	Alameda	East Bay Municipal Utilities District	07/01/2011	Bi-monthly	13.70	38.60	52.30	Inclining	1,400,000	11.00	13,920
	Fremont	Alameda County Water District	3/1/2011	Bi-monthly	12.55	43.74	56.29	Uniform	337,500	11.50	6,347
	Hayward	City of Hayward	10/1/2010	Bi-Monthly	9.00	47.00	56.00	Inclining	145,000		11,470
	Dublin	Dublin/San Ramon Services District	07/01/2009	Bi-monthly	8.33	46.95	55.28	Inclining	130,855	11.83	34,732
Butte	Gridley	City of Gridley	7/1/2010	Monthly	24.99	10.67	35.66	Uniform	6,438	250.00	2,702
	Paradise	Paradise Irrigation District	01/01/2008	Monthly	27.26	37.81	65.07	Inclining	26,000	21.00	4,625
	Butte	South Feather Water and Power Authority	3/1/1993	Monthly	15.00	9.60	24.60	Declining	20,000	13.42	3,807
Calaveras	Angels (Angels Camp)	City of Angels	2/5/2010	Monthly	39.75	5.42	45.17	Other	3,500	11.81	8,782
	San Andreas	Calaveras County Water District	7/1/2011	Bi-Monthly	39.50	-	39.50	Other	31,750	15.10	9,500
Colusa	Colusa	City of Colusa	5/1/2011	Monthly	18.14	7.81	25.95	Inclining	5,892		
	Brentwood	City of Brentwood	11/26/2002	Monthly	27.79	32.45	60.24	Inclining	51,500	9.87	
	Martinez	City of Martinez	Not Reported	Bi-monthly	23.80	49.80	73.60	Uniform	37,000		
	Pittsburg	City of Pittsburg	11/1/2010	Monthly	19.58	42.81	62.39	Inclining	64,148		
	Pittsburg	Golden State Water Company	11/25/2008	Monthly	13.75	53.31	67.06	Inclining	450,000	13.00	-
Douglas	Gardnerville	Gardnerville Water Company	4/19/2009	Bi-Monthly	26.00	3.54	29.54	Inclining	5,000	21.39	6,235
El Dorado	Placerville	El Dorado Irrigation District	4/1/2009	Bi-monthly	12.95	19.64	32.59	Inclining	182,019		17,093
Fresno	Fowler	City of Fowler	05/01/2009	Monthly	16.24	17.86	34.10	Other	5,764	40.10	2,093
	Kerman	City of Kerman	7/1/2011	Monthly	13.14	8.58	21.72	Uniform	12,737		
	Kingsburg	City of Kingsburg	4/1/2010	Monthly	19.50	-	19.50	Other	11,064		
	Reedley	City of Reedley	7/1/2007	Monthly	28.55	6.12	34.67	Uniform	23,500		
	Sanger	City of Sanger	7/1/2007	Monthly	11.79	6.48	18.27	Inclining	25,447		
Humboldt	Arcata	City of Arcata	07/01/2011	Monthly	6.77	47.24	54.01	Inclining	17,044		
	Eureka	City of Eureka	07/01/2011	Monthly	29.11	1.56	30.67	Uniform	28,000		
	Winnemucca	City of Winnemucca	1/1/2010	Monthly	2.10	13.75	15.85	Uniform	12,000	3.74	2,300
	McKinleyville	Humboldt Community Services District	7/1/2011	Monthly	13.85	29.25	43.10	Uniform	19,000	7.00	2,000
	Trinidad	Westhaven Community Services District	07/01/2011	Monthly	43.57	140.67	184.24	Inclining	500	4.00	8,700
	Willow Creek	Willow Creek Community Services District	11/20/2008	Monthly	33.00	43.73	76.73	Inclining	1,753		3,500
Imperial	Calexico	City of Calexico	8/1/2008	Monthly	43.89	-	43.89	Other	39,337	30.00	
	El Centro	City of El Centro	7/1/2009	Monthly	3.01	35.57	38.58	Uniform	42,000		
Kern	Bear Valley Springs	Bear Valley Community Services Dist	7/1/1995	Monthly	25.33	31.05	56.38	Inclining	5,200	12.00	7,555
	Bakersfield	Greenfield County water District	6/1/2011	Monthly	20.09		20.09	Inclining	8,500		4,000
	Ridgecrest	Indian Wells Valley Water District	02/01/2011	Monthly	26.24	14.30	40.54	Inclining	30,000	18.00	4,818
	Pine Mountain Club	Mil Potrero Mutual Water Co	7/1/2011	Other	14.25	10.00	24.25	Inclining	3,000	4.16	-
	Oildale	North of the River Municipal Water District	7/1/2010	Monthly	18.37	15.15	33.52	Inclining	7,000	30.00	17,513
Kings	Corcoran	City of Corcoran	09/07/2005	Monthly	41.57	9.99	51.56	Other	25,692		
	Hanford	City of Hanford	9/1/2007	Monthly	6.14	10.35	16.49	Uniform	54,367	24.00	1,290
Lake	Clearlake Oaks	Clearlake Oaks County Water District	12/25/2008	Monthly	27.36	36.79	64.15	Uniform	2,458	7.00	5,500
	Kelseyville	Buckingham Park Water District	2/1/2010	Monthly	46.44	62.80	109.24	Uniform	450	1.40	
	Middletown	Callayomi County Water District	10/1/2010	Monthly	35.00	23.49	58.49	Other	1,126		4,900
	Clearlake Park	Golden State Water Company	10/2/2010	Monthly	49.80	70.88	120.68	Uniform	2,129	6.00	
	Lower Lake	Lower Lake County Waterworks District 1	8/25/2010	Monthly	56.03	72.53	128.56	Inclining	2,125	5.00	2,500
Lassen	Westwood	Westwood Community Services District	06/01/2011	Monthly	32.50	0.34	32.84	Inclining	2,000	37.60	740
Los Angeles	Bellflower	Bellflower Home Garden Water Company	01/01/2011	Other	24.00	-	24.00	Other	1,200		
	Montebello	California Water Service Company	4/1/2001	Monthly	14.04	44.97	59.01	Inclining	27,000		
	Beverly Hills	City of Beverly Hills	7/1/2011	Bi-monthly	35.17	52.30	87.47	Inclining	34,445		
	Brentwood	City of Brentwood	7/1/2011	Monthly	18.53	33.21	51.74	Inclining	49,480		
	Burbank	City of Burbank	7/1/2011	Monthly	10.32	37.53	47.85	Inclining	103,340	16.90	960
	Covina	City of Covina Municipal Water District	7/1/2010	Monthly	28.48	2.25	30.73	Inclining	46,000	28.00	
	Downey	City of Downey	7/1/1995	Bi-monthly	3.90	13.54	17.44	Inclining	111,000	25.38	-
	La Verne	City of La Verne	10/1/2009	Bi-monthly	13.00	29.59	42.59	Uniform	32,500	23.00	2,500
	Lakewood	City of Lakewood	9/1/2010	Bi-Monthly	6.75	24.95	31.70	Inclining	59,660	12.50	-
	Merced	City of Merced	7/1/2006	Monthly	35.14	35.14	70.28	Inclining	81,500		
	Pomona	City of Pomona	1/1/2011	Bi-monthly	22.38	18.75	41.13	Inclining	149,058	18.00	-
	Santa Monica	City of Santa Monica	07/01/2011	Bi-monthly	-	34.24	34.24	Inclining	84,084	17.00	743
	Sierra Madre	City of Sierra Madre	07/01/2011	Bi-monthly	21.51	28.80	50.31	Inclining	10,800	24.00	-
	Torrance	City of Torrance	3/1/2011	Bi-Monthly	10.50	83.20	93.70	Inclining	140,820	14.00	
	Whittier	City of Whittier	8/1/2010	Bi-monthly	2.00	32.25	34.25	Inclining	82,000		
	Covina	Covina Municipal Water District	7/1/2010	Bi-monthly	28.48	33.75	62.23	Inclining	35,000	24.00	
	La Crescenta	Crescenta Valley Water District	01/01/2012	Bi-monthly	15.70	43.90	59.60	Inclining	32,000	16.08	3,205
	Glendale	Glendale Water and Power	Not Reported	Monthly	15.66	40.53	56.19	Inclining	207,157	22.00	
	Pasadena	Kinneloa Irrigation District	1/1/2011	Monthly	49.00	2.95	51.95	Uniform	1,500	38.00	3,000
	La Habra	La Habra Heights County Water District	07/01/2011	Monthly	35.81	20.70	56.51	Uniform	6,000	46.00	6,952
	Los Angeles	Los Angeles Department of Water and Power	7/1/1993	Bi-Monthly	-	46.60	46.60	Other	3,840,700	12.00	-
	Calabasas	Las Virgenes Municipal Water District	01/01/2012	Bi-monthly	26.35	29.29	55.64	Inclining	65,000	27.00	
	Long Beach	Long Beach Water Department	10/1/2010	Monthly	12.72	30.49	43.21	Inclining	463,789		
	Maywood	Maywood Mutual Water Company #1	1/1/2009	Bi-Monthly	22.00	34.50	56.50	Uniform	7,500	25.00	2,200
	Newhall	Newhall County Water District	1/1/2005	Bi-monthly	17.04	12.56	29.60	Inclining	31,000		
	Downey	Park Water Company	1/1/2011	Bi-monthly	16.47	51.10	67.57	Inclining	128,190	13.00	-
	Santa Clartia	Santa Clarita Water Division	01/01/2010	Monthly	20.53	22.13	42.66	Inclining	124,200	29.00	2,047
	Covina	Suburban Water Systems	1/1/2011	Monthly	14.45	24.00	38.45	Inclining	293,500	20.00	-
	Valencia	Valencia Water Company	02/01/2011	Monthly	13.72	18.47	32.19	Other	113,000	20.00	-
	Walnut	Walnut Valley Water District	4/1/2010	Monthly	16.03	27.57	43.60	Inclining	99,716		
Madera	Madera	City of Madera	07/01/2011	Monthly	9.18	11.91	21.09	Uniform	61,000	15.00	845
	Oakhurst	Hillview Water Company	10/25/2010	Monthly	27.11	45.33	72.44	Uniform	3,300	12.49	
Marin	Corte Madera	Marin Municipal Water District	6/1/2011	Bi-monthly	20.13	52.95	73.08	Inclining	190,000	23.00	
	Novato	North Marin Water District	06/01/2011	Bi-monthly	10.00	38.39	48.39	Inclining	61,000	12.67	28,600
Mariposa	Mariposa	Mariposa Public Utility District	02/22/2002	Monthly	16.00	32.25	48.25	Inclining	1,800		
Mendocino	Fort Bragg	City of Fort Bragg	7/1/2011	Monthly	22.02	94.05	116.07	Uniform	6,604		
	Ukiah	City of Ukiah	7/1/2007	Monthly	14.94	18.00	32.94	Uniform	14,956		
	Fort Bragg	Fort Bragg Water Works	7/1/2011	Monthly	22.64	62.10	84.74	Uniform	7,273	732.55	3,627
	Redwood Valley	Redwood Valley County Water District	01/01/2010	Monthly	10.00	51.00	61.00	Inclining	4,000	17.00	5,000
Merced	Hilmar	Hilmar County Water District	7/1/2011	Monthly	23.25		23.25	Inclining	4,800	21.00	3,945
	Los Banos	City of Los Banos	2/21/2011	Bi-monthly	16.24		16.24	Inclining	34,000	14.00	3,127
	Merced	Meadowbrook Water Company of Merced	08/01/2011	Monthly	15.58	14.25	29.83	Inclining	5,500	20.00	700
Mono	Mammoth Lakes	Mammoth Community Water District	04/01/2009	Monthly	11.46	18.65	30.11	Inclining	8,000	8.00	8,270
Monterey	Castroville	Castroville Water District	6/15/2003	Monthly	14.76	17.50	32.26	Inclining	7,000	27.00	-
Napa	American Canyon	City of American Canyon	1/1/2011	Monthly	-	46.79	46.79	Inclining	16,000		

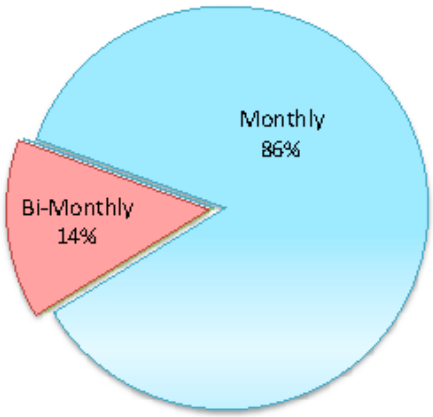
County	City	Water Service Provider	Effective Date	Billing Frequency	Fixed Charge	Commodity Charge	Total Charge	Rate Format	Service Population	Current Avg. Res. Usage	Res. Connection Fee
	Napa	Circle Oaks County Water District	6/12/2008	Monthly	52.15	73.00	125.15	Inclining	500	10.00	-
	Napa	City of Napa	10/1/2011	Bi-monthly	6.63	42.15	48.78	Uniform	87,000	11.20	4,100
	St. Helena	City of St. Helena	1/1/2010	Bi-Monthly	31.40	26.25	57.65	Inclining	5,817		
Nevada	Grass Valley	City of Grass Valley	1/1/2011	Monthly	35.25	45.44	80.69	Uniform	12,200		
	Placer	Nevada Irrigation District	1/1/2011	Bi-monthly	17.32	24.40	41.72	Inclining			7,044
Orange	Anaheim	City of Anaheim	7/1/2010	Bi-monthly	5.00	28.05	33.05	Uniform	364,921	14.00	
	Brea	City of Brea	5/1/2009	Monthly	6.17	39.27	45.44	Inclining	12,000	16.00	2,435
	Buena Park	City of Buena Park	7/12/2011	Bi-monthly	30.36	22.20	52.56	Inclining	79,379		
	Garden Grove`	City of Garden Grove Water Services	7/1/2011	Bi-monthly	13.33	39.60	52.93	Inclining	180,000		
	Huntington Beach	City of Huntington Beach	10/1/2010	Monthly	10.90	26.22	37.12	Uniform	203,000	11.00	2,400
	La Palma	City of La Palma	6/1/2010	Bi-monthly	39.00	18.70	57.70	Inclining	15,603		
	Orange	City of Orange	6/30/2006	Bi-monthly	10.07	15.14	25.21	Inclining	143,000	20.00	
	San Clemente	City of San Clemente	9/1/2010	Monthly	10.92	34.07	44.99	Inclining	65,000	16.00	
	Santa Ana	City of Santa Ana	7/1/2010	Bi-monthly	7.00	38.18	45.18	Inclining	339,130		
	Westminster	City of Westminster	9/17/2010	Bi-monthly	7.32	33.75	41.07	Inclining	88,407		
	Orange	East Orange County Water District	6/15/2011	Bi-monthly	16.64	33.45	50.09	Uniform	5,000	40.00	2,500
	Irvine	Irvine Ranch Water District	7/26/2011	Bi-monthly	8.75	24.06	32.81	Inclining	320,000		
	South Coast	South Coast Water District	7/1/2011	Monthly	21.47	46.64	68.11	Inclining	302,000		
	Yorba Linda	Yorba Linda Water District	8/1/2010	Monthly	11.73	37.80	49.53	Uniform	75,000	25.00	2,275
Placer	Alpine Meadows	Alpine Springs County Water District	7/1/2008	Other	58.08	29.36	87.44	Inclining	1,625	7.08	12,607
	Roseville	City of Roseville	8/1/2011	Monthly	18.05	7.02	25.07	Inclining	112,000	19.00	6,175
	Granite Bay	San Juan Water District	1/1/2001	Bi-monthly	34.50	8.10	42.60	Other	30,600	43.00	13,686
Plumas	Blairsden	Plumas Eureka Community Services District	07/01/2011	Other	30.75	-	30.75	Uniform	500-1500)	-	
Riverside	Coachella	Coachella Valley Water District	8/1/2010	Monthly	7.00	15.70	22.70	Other	372,598	25.50	3,756
	Riverside	Eastern Municipal Water District	Not Reported	Bi-monthly	10.52	23.22	33.74	Other	687,000		
	Hemet	Lake Hemet Municipal Water District	03/01/2009	Monthly	13.02	32.78	45.80	Declining	14,464	30.00	3,130
	Banning	Morongo Band of Mission Indians	10/28/2003	Monthly	45.00	-	45.00	Uniform	2,000	150.00	-
	Idyllwild	Pine Cove Water District	2/1/2011	Bi-monthly	47.00	-	47.00	Inclining	1,093	54.42	-
	Temecula	Rancho California Water District	7/1/2010	Monthly	16.63	12.05	28.68	Other	141,500	35.00	1,397
	Rubidoux	Rubidoux Community Services District	Not Reported	Monthly	17.25	14.60	31.85	Inclining	26,000		
Sacramento	Carmichael	Carmichael Water District	7/1/2011	Bi-monthly	45.16	16.35	61.51	Uniform	12,000	30.00	1,040
	Citrus Heights	Citrus Heights Water District	01/01/2011	Bi-monthly	25.02	10.12	35.14	Inclining	62,000	52.00	5,894
	Galt	City of Galt	3/1/2011	Bi-monthly	26.30		26.30	Uniform	24,264		2,780
	Elk Grove	Elk Grove Water Service	6/24/2009	Monthly	56.53	21.90	78.43	Inclining	40,000	27.00	3,895
	Fair Oaks	Fair Oaks water District	Not Reported	Bi-monthly	32.55	6.75	39.30	Uniform	40,000	25.00	4,400
	Rancho Murieta	Rancho Murieta Community Services District	7/1/2011	Monthly	31.92	19.35	51.27	Inclining	6,000		
	Rio Linda	Rio Linda County Water District	5/1/2011	Bi-monthly	29.00	4.86	33.86	Inclining	14,500	3.00	3,500
	Sacramento	Sacramento Suburban Water District	01/01/2009	Monthly	33.95	13.00	46.95	Inclining	171,229	21.00	4,982
	Sacramento	Sacramento County Water Agency	07/01/2009	Bi-monthly	12.02	19.05	31.07	Other	150,000	20.00	
San Benito	Hollister	Sunnyslope County Water District	12/21/2010	Monthly	17.57	31.95	49.52	Inclining	18,500		
San Bernardino	Apple Valley	Mariana Ranchos County Water District	7/1/2010	Monthly	43.00	11.00	54.00	Inclining	1,350		2,200
	Beaumont	Beaumont Cherry Valley Water District	1/1/2011	Bi-monthly	8.52	13.65	22.17	Inclining	40,000		10,122
	Big Bear City	Big Bear City Community Services District	7/1/2007	Bi-monthly	20.02	22.20	42.22	Inclining	7,000	16.00	-
	Bighorn-Desert View	Bighorn-Desert View Water Agency	01/01/2008	Bi-monthly	27.50	45.00	72.50	Uniform	3,300	4.01	4,098
	Big Bear Lake	City of Big Bear Lake Dept of Water	Not Reported	Bi-monthly	81.32	14.70	96.02	Inclining	15,000	-	6,098
	Chino Hills	City of Chino Hills	7/1/2011	Monthly	20.44	18.45	38.89	Uniform	68,356	21.00	
	Needles	City of Needles	10/1/2010	Monthly	33.77	7.40	41.17	Uniform	4,870	15.60	2,500
	Upland	City of Upland	1/1/2004	Bi-monthly	8.00	17.40	25.40	Inclining	76,000		
	Crestline	Crestline Village Water District	7/1/2004	Monthly	22.00	67.20	89.20	Inclining	7,940	1.30	3,010
	Rancho Cucamonga	Cucamonga County Water District	Not Reported	Bi-monthly	24.51	22.60	47.11	Inclining	172,000	52.00	5,962
	Fontana	Fontana Water Company	7/1/2011	Monthly	19.16	34.35	53.51	Inclining	154,000	23.00	5,000
	Hesperia	Hesperia Water District	9/1/2011	Bi-monthly	39.27	16.75	56.02	Inclining	93,000	45.00	6,175
	Joshua Tree	Joshua Basin Water District	1/1/2011	Monthly	23.82	46.55	70.37	Inclining	9,000	10.00	3,460
	Upland	San Antonio Water Company	5/19/2009	Bi-Monthly	20.00	6.30	26.30	Inclining	3,371	94.00	10,725
	Twentynine Palms	Twentynine Palms Water District	Not Reported	Bi-monthly	11.00	-	11.00	Uniform	18,000	5.10	650
	Victorville	Victorville Water District	11/01/2009	Monthly	16.50	22.05	38.55	Uniform	110,000	26.00	4,908
	Rialto	West Valley Water District	1/1/2011	Monthly	13.27	20.10	33.37	Inclining	60,000		
	Yucaipa	Yucaipa Valley Water District	1/1/2009	Monthly	10.00	21.44	31.44	Inclining	43,818	14.00	14,502
San Diego	Carlsbad	Carlsbad Municipal Water District	1/1/200	Monthly	18.00	42.84	60.84	Inclining	15,000	10.20	3,549
	Escondido	City of Escondido	3/1/2011	Monthly	24.05	57.00	81.05	Inclining	142,000	20.70	4,690
	Oceanside	City of Oceanside	5/1/1996	Monthly	14.13	32.40	46.53	Inclining	183,000	12.00	4,597
	San Diego	City of San Diego	03/01/2011	Bi-monthly	19.33	46.27	65.60	Inclining	1,300,000	13.00	3,047
	San Diego	Helix Water District	1/1/2011	Bi-monthly	40.10	28.76	68.86	Inclining	260,000		
	Julian	Julian Community Services District	7/1/2010	Bi-monthly	30.00	6.50	36.50	Inclining	578	4.50	6,604
	Encinitas	Olivenhain Municipal Water District	4/1/2011	Monthly	25.85	39.87	65.72	Inclining	67,353	13.00	
	Spring Valley	Otay Water District	02/01/2011	Monthly	26.40	66.84	93.24	Inclining	208,000	14.30	8,630
	Pine Valley	Pine Valley Mutual Water Company	1/1/2007	Bi-monthly	28.00	41.91	69.91	Uniform	1,500	50.00	-
	Fallbrook	Rainbow Municipal Water District	07/01/2011	Monthly	41.78	38.70	80.48	Inclining	19,000	36.00	
	Ramona	Ramona Municipal Water District	11/1/2011	Bi-monthly	24.34	57.90	82.24	Inclining	40,000		
	San Diego	San Diego County Water Authority	1/1/2011	Monthly	5.63	29.95	35.58	Uniform	3,100,000	15.40	4,492
	Chula Vista	Sweetwater Authority	09/01/2010	Bi-monthly	7.35	69.52	76.87	Inclining	186,907	11.00	2,300
	San Marcos	Vallecitos Water District	01/01/2011	Monthly	23.12	39.60	62.72	Inclining	94,911	15.00	5,211
	Valley Center	Valley Center Municipal Water District	2/1/2011	Monthly	26.99	50.57	77.56	Uniform	25,378		11,726
	Vista	Vista Irrigation District	9/1/2009	Bi-monthly	29.30	47.95	77.25	Inclining	125,962	19.00	4,000
San Francisco	San Francisco	San Francisco Public Utilities Commission	7/1/2011	Monthly	7.00	65.70	72.70	Inclining	800,000		
San Joaquin	Stockton	City of Stockton Municipal Utilities Department	07/07/2009	Monthly	20.00	21.00	41.00	Uniform	169,963	16.50	6,485
San Luis Obispo	Arroyo Grande	City of Arroyo Grande	07/01/2011	Bi-monthly	32.13	70.60	102.73	Inclining	16,901	15.50	3,825
	Atascadero	Atascadero Mutual Water Co.	1/16/2011	Monthly	18.00	18.00	36.00	Inclining	29,077	24.00	19,600
	San Luis Obispo	City of San Luis Obispo	06/01/1992	Monthly	-	105.37	105.37	Inclining	45,000	8.00	15,919
	Cayucos	County Service Area 10A	02/08/2005	Bi-monthly	40.24	85.20	125.44	Inclining	755	5.00	8,100
	Santa Margarita	County Service Area 23	07/22/2008	Bi-monthly	28.09	60.14	88.23	Inclining	507	18.00	1,500
	Heritage Ranch	Heritage Ranch Community Services District	07/01/2010	Bi-monthly	19.44	53.76	73.20	Inclining	3,500	8.00	5,445
	Nipomo	Nipomo Community Services District	1/1/2009	Bi-monthly	15.42	24.60	40.02	Inclining	10,867	40.00	17,352
San Mateo	Belmont	Mid-Peninsula Water District	7/1/2011	Monthly	14.23	52.50	66.73	Inclining	28,050	12.00	
	San Bruno	City of San Bruno	07/01/2011	Bi-monthly	7.11	173.34	180.45	Inclining	40,000	10.00	1,502

County	City	Water Service Provider	Effective Date	Billing Frequency	Fixed Charge	Commodity Charge	Total Charge	Rate Format	Service Population	Current Avg. Res. Usage	Res. Connection Fee
	Half Moon Bay	Coastside Water District	7/1/2011	Bi-monthly	15.36	39.44	54.80	Inclining	17,000		
	Foster City	Estero Municipal Improvement District	07/01/2011	Bi-monthly	35.10	33.30	68.40	Inclining	30,000	11.00	1,873
Santa Barbara	Carpinteria	Carpinteria Valley Water District	7/1/2008	Monthly	63.19	50.10	113.29	Other	16,050	12.00	9,131
	Santa Barbara	City of Santa Barbara	7/1/2011	Monthly	12.74	67.89	80.63	Inclining	93,000	-	5,691
	Santa Barbara	Mission Hills Community Services District	Not Reported	Monthly	16.60	19.75	36.35	Inclining	5,000		
	Santa Barbara	Montecito Water District	10/1/2008	Monthly	30.95	58.50	89.45	Inclining	13,500	42.72	14,150
	Vandenberg Village	Vandenberg Village Community Services District	7/1/2009	Monthly	21.66	18.75	40.41	Inclining	6,500	16.77	3,407
Santa Clara	Milpitas	City of Milpitas	07/01/2011	Bi-monthly	12.88	54.14	67.02	Inclining	67,000	11.50	1,910
	Morgan Hill	City of Morgan Hill	1/1/2008	Monthly	5.96	23.20	29.16	Inclining	40,000	13.00	3,150
	Palo Alto	City of Palo Alto	10/1/2011	Monthly	10.00	87.66	97.66	Inclining	62,000		
	San Jose	City of San Jose	6/29/2011	Bi-monthly	19.06	32.89	51.95	Inclining	948,279		
	Santa Clara	City of Santa Clara	7/1/2011	Monthly	-	44.85	44.85	Uniform	118,830	3.00	-
	San Jose	San Jose Water Company	7/1/2011	Bi-monthly	16.93	38.23	55.16	Inclining	1,000,000		
Santa Cruz	Santa Cruz	City of Santa Cruz Water Dept.	07/01/2004	Monthly	17.41	59.03	76.44	Inclining	92,000	7.00	6,530
	Watsonville	City of Watsonville	7/1/2010	Monthly	9.13	23.77	32.90	Inclining	60,785	17.00	
	Soquel	Soquel Creek Water District	1/1/2011	Bi-monthly	18.41	80.53	98.94	Inclining	38,000	8.00	11,200
Shasta	Burney	Burney Water District	11/1/2009	Monthly	11.80	9.75	21.55	Other	3,200	14.61	3,488
	Redding	Bella Vista Water District	3/1/2011	Bi-monthly	17.17	6.76	23.93	Inclining	16,000	26.19	7,310
	Redding	City of Redding	07/01/2009	Monthly	10.99	15.15	26.14	Uniform	91,561	18.00	6,896
	Redding	Mountain Gate Community Services District	6/1/2011	Monthly	29.72	5.00	34.72	Inclining	2,500	10.00	6,000
Solano	Vallejo	City of Vallejo- Water Division	7/1/2010	Bi-monthly	14.35	35.55	49.90	Inclining	118,300	11.00	7,810
Sonoma	Santa Rosa	City of Santa Rosa	7/1/2011	Monthly	8.35	48.51	56.86	Other	160,000	11.63	8,403
	Forestville	Russian River County Water Authority	06/22/2010	Monthly	18.50	39.00	57.50	Inclining	2,500	5.00	
	Guerneville	Sweetwater Spring Water District	7/1/2011	Bi-monthly	50.00	25.30	75.30	Inclining	10,000	-	3,763
	Glen Ellen	Valley of the Moon Water District	7/1/2011	Monthly	7.02	37.47	44.49	Inclining	23,000		
Stanislaus	Ceres	City of Ceres	01/01/2011	Monthly	19.67	7.59	27.26	Uniform	45,000	20.45	2,300
	Modesto	City of Modesto	7/1/2011	Monthly	14.25	19.95	34.20	Inclining	270,000		
	Newman	City of Newman	01/01/2008	Monthly	10.90	8.25	19.15	Uniform	10,000	19.32	1,061
Sutter	Sutter	Sutter Community Services District	6/1/2005	Monthly	8.48	16.65	25.13	Uniform	2,904	19.00	7,500
Tehama	Tehama	City of Tehama	07/01/2011	Monthly	27.36	26.69	54.05	Inclining	435	8.50	-
Tulare	Dinuba	City of Dinuba	07/01/2011	Monthly	20.20	22.78	42.98	Declining	21,950	20.00	
	Porterville	City of Porterville	1/1/1995	Monthly	5.00	10.80	15.80	Uniform	54,165	29.00	1,824
Tuolumne	Sonora	Tuolumne Utilities District	7/1/2009	Bi-monthly	27.06	0.22	27.28	Other	54,000		985
Ventura	Camarillo	City of Camarillo	1/1/2011	Monthly	14.38	27.45	41.83	Inclining	65,201	12.00	
	Camrosa	Camrosa Water District	1/1/2011	Monthly	40.00	35.01	75.01	Inclining	31,000		
	Oak View	Casitas Municipal Water District	9/1/2008	Monthly	22.02	14.65	36.67	Inclining	65,000	20.25	18,686
	Oxnard	City of Oxnard	7/14/2011	Monthly	15.18	66.18	81.36	Inclining	189,000		
	Port Hueneme	City of Port Hueneme	07/01/2011	Bi-monthly	42.16	82.80	124.96	Uniform	22,000	11.00	2,235
	San Buenaventura	City of San Buenaventura	7/1/2009	Bi-monthly	15.03	30.30	45.33	Inclining	109,000	140.88	2,505
	Thousand Oaks	City of Thousand Oaks	7/1/2010	Bi-monthly	31.06	40.50	71.56	Inclining	420,000	31.00	4,100
	Ventura	City of Ventura	07/01/2009	Bi-monthly	7.51	34.78	42.29	Inclining	103,000	10.50	
	Camarillo	Crestview Mutual Water Company	12/1/2009	Monthly	17.25	2.75	20.00	Inclining	2,300	188.80	4,000
Yolo	Davis	City of Davis	7/1/2010	Bi-monthly	11.50	22.50	34.00	Inclining	68,000	15.00	8,970

NEVADA

BILLING FREQUENCY

Figure 1a – Billing Frequency

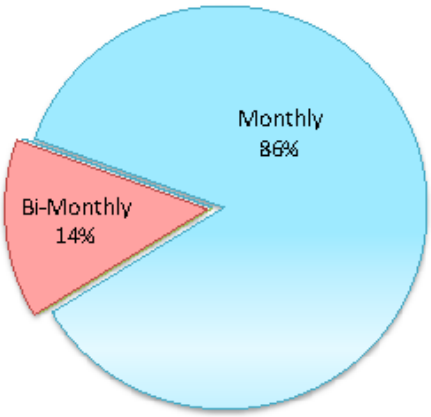


As shown in Figure 1a, a large majority (86%) of the utility survey's respondents has a monthly billing structure.

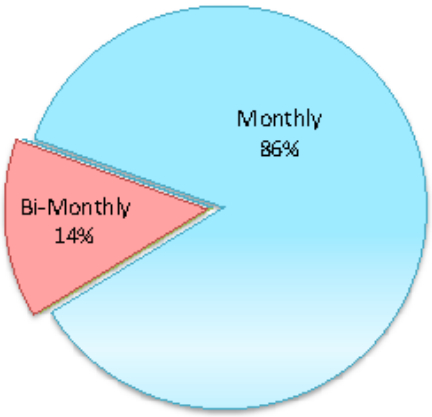
Comparison of the utilities participating in both the 2009 and 2011 survey shows no change in the billing frequency.

Figure 1b. – 2009 v. 2011 Billing Frequency

2009 Bill Frequency



2011 Bill Frequency



RATE STRUCTURES

Figure 2a – Water Rate Structures

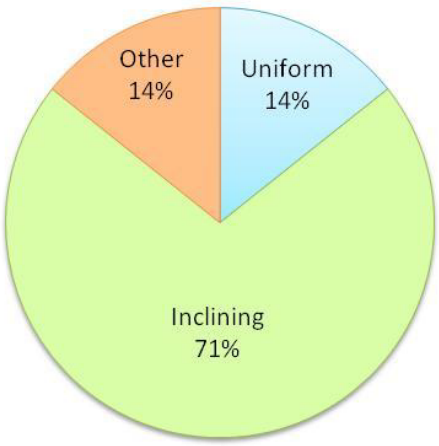


Figure 2a demonstrates that, based on a small sample size of utilities, the inclining rate structure makes up 100% of the rate structures among the utilities surveyed in Nevada.

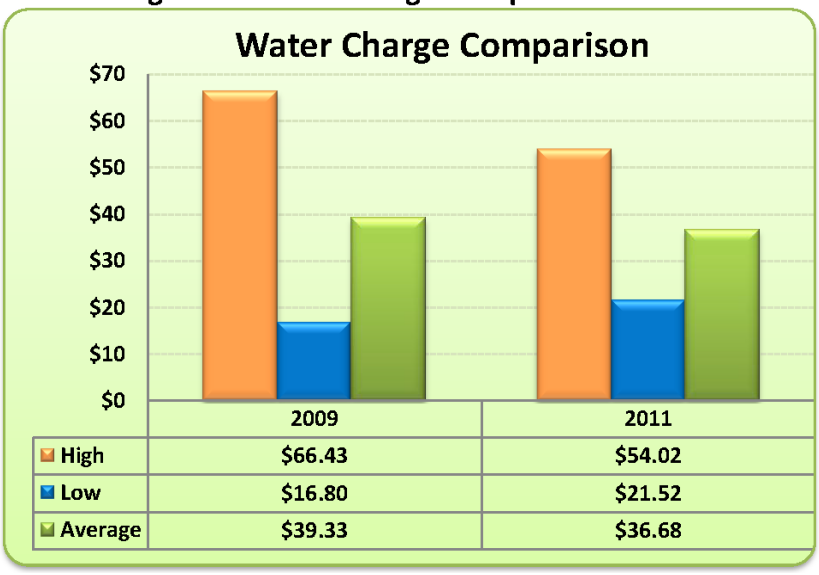
The types of rate structures have remained consistent from 2009 to 2011 for the sample utilities.

CHARGES

As in the California section, all charges below are based on the assumption that the utility customer uses 15 ccf (11,220 gal) per month. For utilities that do not bill monthly, the charge was calculated on the assumption of 15 ccf per month usage.

Figure 3 displays high, low and average monthly residential water charges comparisons throughout the entire state. The average rate has decreased slightly from about $39 in 2009 to $36 in 2011.

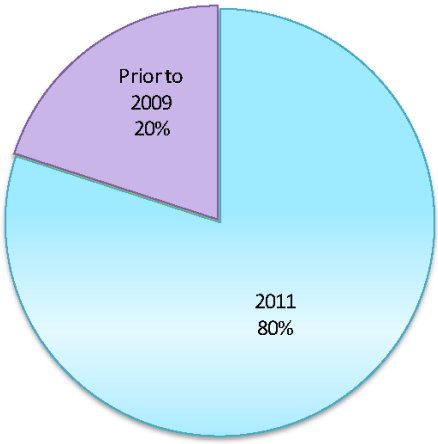
Figure 3 – 2011 Charge Comparison Table



	2009	2011
High	$66.43	$54.02
Low	$16.80	$21.52
Average	$39.33	$36.68

Figure 4 displays the year in which most utilities have most recently updated their rates. A majority of them, 80% have done so within the last year (in 2011).

Figure 4 – Rate Update Frequency



County	City	Water Service Provider	Effective Date	Billing Frequency	Fixed Charge	Commodity Charge	Total Charge	Rate Format	Service Population	Current Avg. Res. Usage	Res. Connection Fee
Clark	Las Vegas	Las Vegas Valley Water District	1/1/2011	Monthly	10.06	19.97	30.03	Inclining			
	Laughlin	Big Bend Water District	7/1/2006	Monthly	7.10	30.29	37.39	Inclining			
	Logandale	Moapa Valley Water District	1/1/2011	Monthly	29.79	24.23	54.02	Inclining	9,000	22.70	3,963
	North Las Vegas	City of North Las Vegas	11/1/2011	Monthly	9.00	20.91	29.91	Inclining			
Douglas	Gardnerville	Gardnerville Town Water Company		Bi-Monthly	13.00	8.52	21.52	Uniform			
	Zephyr Cove	Douglas County Water and Sewer Authority		Monthly	22.00	19.84	41.84	Other			
Washoe	Reno	Washoe County Department of Water Resources	03/01/2011	Monthly	13.43	28.64	42.07	Inclining	42,947	16.89	4,200

BACKGROUND ON CA-NV AWWA and RFC

The California-Nevada Section is the largest regional section of the American Water Works Association, "the authoritative resource on safe water," with about one-tenth of the AWWA membership. Since 1881, AWWA has led the development and dissemination of water industry guidelines, standards, procedures, training and other information.

To fulfill its mission of leading, educating, and serving the drinking water community to ensure public health and to provide safe and sufficient water for all, CA-NV AWWA offers a number of educational opportunities such as conferences, workshops, an educational symposium and expositions, and the Water College. CA-NV also manages six professional certification programs serving over 20,000 individuals, helping to ensure drinking water safety for over 35 million people. The Section publishes a quarterly journal, *Source*, and helps disseminate technical input on drinking water issues to state regulators and legislators.

ADDITIONAL COPIES OF THE SURVEY CAN BE OBTAINED BY CONTACTING CA-NV AWWA AT (909) 481-7200

CA-NV Section AWWA
10574 Acacia St. Suite D6
Rancho Cucamonga, CA 91730

Raftelis Financial Consultants, Inc. (RFC) is a full service water and wastewater financial consulting firm with offices located across the country in Pasadena, CA; Kansas City, MO; Orlando, FL; Raleigh, NC; and Charlotte, NC. RFC specializes in a variety of different services for water, wastewater, and stormwater utilities including:

- Cost of service rate studies;
- Revenue bond feasibility studies;
- Conservation pricing studies;
- Strategic financial planning studies;
- Valuation studies; and
- Utility Management studies.

In addition, RFC provides litigation support, procurement assistance, and management consulting for municipal utilities. RFC personnel have been conducting a comprehensive national water and wastewater rate survey biennially since 1986 and have gained extensive data on utilities across the county. We teamed with AWWA to produce a national 2010 Water and Wastewater Rate Survey that can be obtained from AWWA.

We welcome any suggestions for enhancing the survey as a benchmarking tool for the utilities we serve. You may contact Sudhir Pardiwala or Steve Vuoso or Anthony Lo.

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